Customer Protect
Warranty



Hybrid Vehicle Warranty

Comprehensive

Protection for all mechanical and electrical parts of your hybrid vehicle.

This Customer Protect warranty protects you from the costs of sudden failures on all mechanical and electrical parts of your hybrid vehicle. Securing this level of protection is important as repairs are often more costly for hybrid vehicles than to those with a traditional combustion engine only.

Welcome to stress-free driving with a warranty designed specifically for your hybrid vehicle.

Hybrid Comprehensive Warranty

- ✓ All mechanical and electrical parts
- ✓ Failure due to wear and tear on vehicles up to 6 years or 60,000 miles

Just some of the parts included

- ✓ Battery control module
- ✓ Brakes
- ✓ Casings
  If any of the included parts fail and damage the casings they will be included as part of an agreed claim.
- ✓ Clutch
- ✓ Differential
- ✓ Electrical system
- ✓ Electric Drive Motor
- ✓ Engine, engine cooling system and engine management
  Including timing belt if replaced in line with manufacturers schedules.
- ✓ Four, front and rear wheel drive
- ✓ Front and rear suspension
- ✓ Fuel injection system
- ✓ Manual or automatic gearbox
- ✓ Main vehicle battery
  £1,000 contribution towards replacement of the main electric vehicle battery.
- ✓ Oil seals
  (excluding degradation)
- ✓ Propshaft
- ✓ Regenerative braking systems
- ✓ Steering including power assisted steering
- ✓ Torque converter
- ✓ Wheel bearings
- ✓ Working materials
  Included if essential to replace them as part of an agreed claim.

Scan this QR code for the full list of parts excluded

Extra benefits



Extended service intervals: 12 months or 12,000 miles



£50 contribution to vehicle recovery†



Air-conditioning

In the event of a valid claim, maximum contribution to system re-gas is £60.00 inc VAT.



Anti-lock brakes



Turbo

+ Multimedia systems
+ Diesel particulate filters and catalytic converters

Additional benefits

+ Day one protection
+ Includes parts, labour and VAT
+ Simple claims process with fast payment of valid claims

Parts and repairs can get expensive



Alternator
£872.69



Clutch
£1,258.48



Gearbox
£7,428.56



Water Pump
£489.53



Brake Calliper
£652.84

Prices include parts, labour and VAT.

The parts and labour estimates given are for illustrative purposes only and are based on replacement parts for a BMW 320TD M Sport 2020 and all costs include VAT. Prices correct at time of printing.

The included components are subject to the terms as described in your warranty agreement and are also subject to certain limitations in the maximum amount paid in the event of a breakdown. Please ask your supplying dealer for further details. Your statutory rights are not affected by the terms of this Mechanical Breakdown Warranty.

Significant exclusions

This warranty does not include battery degradation, drive motor fatigue, charging units, cables or sockets and vehicle control systems. Damage caused by wear and tear, neglect, rust, corrosion or lack of servicing and maintenance is not covered. Body, paint, glass and trims are excluded. See full terms and conditions.

Discover peace of mind on every journey with our Hybrid Vehicle Warranty.

Speak to your dealership to purchase a warranty for your car and start your journey today.

How do I make a claim?

To make a claim on this warranty, give us a call and a member of our claims team will be ready to help you. It's important to call us before having any repair work done to avoid invalidating your claim.

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customerprotect.com/hybrid

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